



# SCOUTS | TERRAIN

## The latest news and information

August 27th, 2020

### When will I get access to Scouts | Terrain?

- Members that used Pioneer Tracker will have access to Scouts | Terrain from late afternoon Friday, August 28th!
- Progressively, all other members will be added to the system, so stay tuned for these announcements.
- Pioneer Tracker users do not have to rush to start using Scouts | Terrain. The only deadline is the closure of Pioneer Tracker. It is okay to wait until the full system is up and running.

The current timeline is –

	Engagement
By Friday 28/8	System access to all Pioneer Tracker users (Adults & youth members)
Monday 31/8	Pioneer Tracker shuts down
By Friday 18/9	Adult Unit Leaders given access
By Friday 2/10	Youth members given access

### Pioneer Tracker:

- Pioneer Tracker closes on Monday, August 31<sup>st</sup> – Have you download all reports necessary to record all elements of the Achievement Pathways etc. completed by unit members?
- *(We are awaiting information to determine the exact shut off time – we are hoping it is Canadian time meaning 7 am EST Tuesday. Any new information will be posted in the Scouts | Terrain Facebook group.)*
- Click this link to learn how to export youth member information from Pioneer Tracker (<https://pr.scouts.com.au/terrain/>) and then click 'Pioneer Tracker export instructions'.

### System development and updates:

- **When the Pioneer Tracker 'release' occurs Friday, August 28th, there will be incomplete aspects of the system. This list is progressively decreasing, but currently includes:**
  - Reviewing, finalising and awarding of all Achievement Pathways components
  - Group Life/Unit Life – this is a place where the Unit Council and adult leaders can see and track the attendance and progress of all members in the Group/Unit
  - My Progress – this is the place where youth members can see what they have achieved, and how close they are to completing specific elements. This will be accessed from Basecamp.
  - Adult administration for bulk achievements – this will enable Unit Leaders and adult leaders to collectively award/complete OAS achievements for multiple members simultaneously. Note: this applies to Stages 1-3 in the OAS only at this point.

- Logbook – this is where youth can track their adventurous activities, as well as Camper and Walkabout awards
- Additional Awards – as the name suggests, this is where the WOSM Better World Framework (Messengers of Peace, Environment and Scouts of the World) and other additional awards will be displayed and tracked
- Commenting – this function will first appear in Programming, and will help in planning and preparing for activities and events
- Business Insights tools for reporting in Scouts | Terrain. These reports will improve overtime as we learn how people use Scouts | Terrain to support the program.
- We anticipate that over the next two weeks, a large portion of these items will be finalised and available in Scouts | Terrain for users to enjoy.

### Support: (This is new information)

- The new Support page will be live from late Friday, August 28th.
- We are now using a service desk support system.
  - You will be able to click a 'help' button within Scouts | Terrain, instead of emailing [yp.support@scouts.com.au](mailto:yp.support@scouts.com.au).
  - Responding to user support requests will become more efficient and improve our sharing of these requests with the development/maintenance team.

### Resources:

- Resources on [pr.scouts.com.au](https://pr.scouts.com.au) are being updated.
- If you have downloaded previous versions of these items, we encourage you to look at: <https://pr.scouts.com.au/terrain/#guides>
  - *Newly added resources include:*
    - *How to install Scouts | Terrain to your device*
    - *How to propose an idea in Scouts | Terrain*
    - *How to plan an activity in Scouts | Terrain*
    - *How to navigate the Outdoor Adventure Skills*
    - *How to do a Special Interest Area project for Scouts, Venturer Scouts and Rover Scouts*
    - *Guide to the Outdoor Adventure Skills in Scouts | Terrain (video)*

### What can you do to get ready?

- Make sure that your personal, formation and role information is accurate and up to date in your Branch Membership System (especially if you have multiple roles!)
- Section Leaders should make sure that their youth members are aware of their membership number.