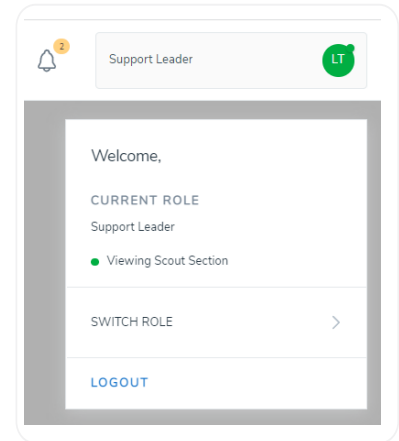# Scouts | Terrain – Program Support Leader Overview

Branch Life and Group Support

Supporting the Scout program is now even easier with Scouts | Terrain. The Program Support Leader functionality allows you to view high level data from Groups, and when access is requested and granted, even sections within the requested Groups. This data will help you support those around you.

Profile Switcher

To access the new features you will need to use the profile switcher. This can be done by clicking on your details in the top right of the window then selecting **Support Leader** , or, where you have multiple roles, **Switch Role**, then **Support Leader**.
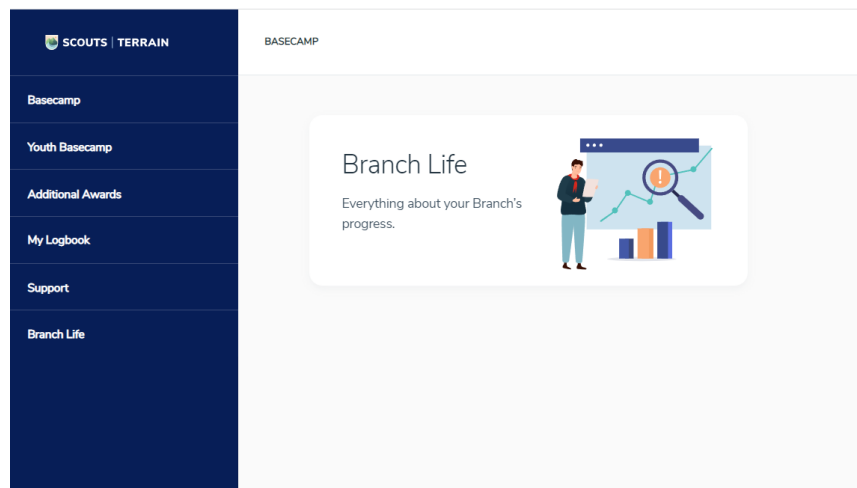
If you can't see this option, and believe you should have access, please raise a support ticket for it to be actioned.

Branch Life

Once you have changed to the Support Leader profile, you will be greeted with Branch Life.

Click the tile or menu item to open Branch Life search.

From this window you can search for any formation within the Branch. You can search using a formation number, or using text. The text search will look at the formation names, including parent formations - i.e searching *lake* will bring up groups with *lake* in the title such as Tuggerah Lakes Scout Group, or Mortlake Scout Group but also all groups in Lake Macquarie City District.

Scouts | Terrain – Program Support Leader Overview

From the search window, you can get an overview of their high level achievement data providing they are using Scouts | Terrain.

Gosford	OR	Formation number	SEARCH

Search results for "Gosford"

Group name	District	Region	Action	Avg. Attendance	Milestone 1 completion	Mile com
1st Avoca Beach Scout Group	Gosford District	Hunter and Coastal Region	REQUEST ACCESS	1.0	8%	0%
1st East Gosford Scout Group	Gosford District	Hunter and Coastal Region	REQUEST ACCESS	13	22%	119
1st Gosford Rover Crew (Group)	Gosford District	Hunter and Coastal Region	REQUEST ACCESS	0.0	23%	159
1st Gosford Scout Group	Gosford District	Hunter and Coastal Region	REQUEST ACCESS	13	22%	149
1st Kariong Scout Group	Gosford District	Hunter and Coastal Region	REQUEST ACCESS	13	7%	0%

Request Access to Groups

You can also request access to Groups both at a *read* and *read and write* level. This tool is handy if you need to see how individual units are going within a Group. To request access, simply click the link and fill out the pop-up. Once access is granted, you can see an additional table which shows the statistics at a quick glance.

Use the link in this table to click through to the Group in question.

NSW

Search Region, District or Group	OR	Formation number	SEARCH

Groups you have access to

Group name	Avg. Attendance	Milestone 1 completion	Milestone 2 completion	Milestone 3 completion	SIA projects completed	SIA projects in progress	T P
1ST NEW LAMBTON SCOUT GROUP	2.8	11%	3%	0%	6	17	4
LAMBTON-WARATAH SCOUT GROUP	0.0	30%	0%	0%	0	2	0

Support Leader Access

Once your Support Leader access is granted, it will appear in the table above and you can click through and see the individual units within the Group.

From here, you can view achievements data for youth members, and if you have read-write access, manage them as if you were a leader within the Group.